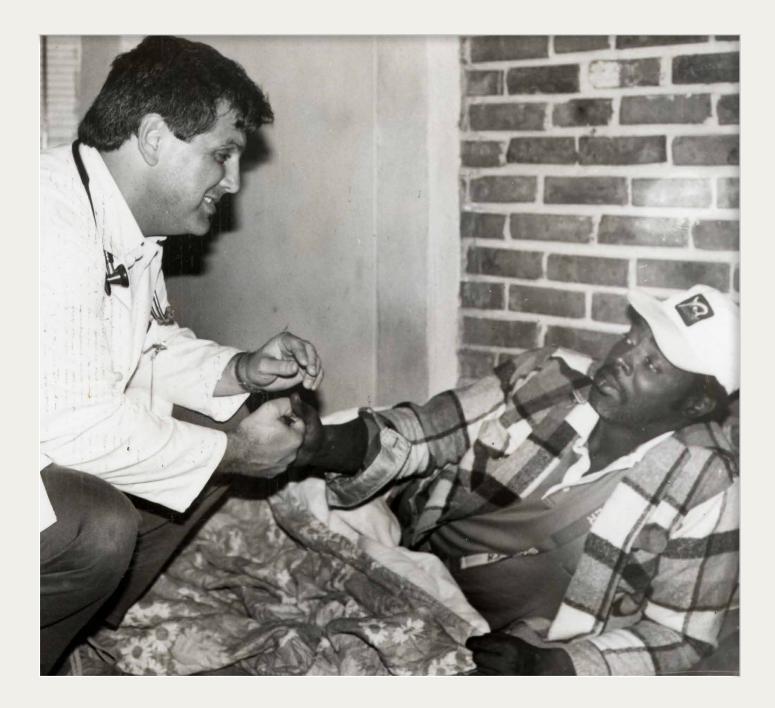




2021 ANNUAL REPORT



MISSION STATEMENT

ROOTED IN THE COMPASSIONATE HOSPITALITY OF ST. JOHN OF GOD, WE IMPROVE THE QUALITY OF LIFE OF THOSE WHO ARE VULNERABLE AND HOMELESS IN SOUTH FLORIDA THROUGH THE PROVISION OF A CONTINUUM OF HOUSING AND SUPPORTIVE SERVICES.

DEAR FRIENDS,

Amid the pandemic, we've prioritized the safety of the men, women, and children who depend on us. And thanks to quickly establishing and following effective safety protocols early in the COVID-19 crisis, we've succeeded. In fact, the infection rate among our emergency, transitional, and permanent housing clients, never reached even two percent. But the energy and resources we've spent keeping clients safe during the pandemic hasn't slowed our other efforts. In addition to administering the CARES Act relief program to help our neighbors at risk of losing their homes, we took on a major new opportunity this year: operating Verde Gardens, a permanent, supportive housing program for families with 145 units in Homestead. You'll read about such highlights in this report. Please know that more than a "list of accomplishments," this report is a "thank you." Every accomplishment touched on herein is the fruit of caring friends committed to our community's most vulnerable. "One community, one heart, one hope," describes our philosophy not only in times of crisis, but always. Together, we will prevail in our mission to help our neighbors in their time of need.

With gratitude for your ongoing support,



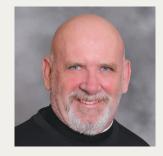
Paul Lowenthal CHAIRMAN



Hilda M. Fernandez

How does God's love abide in anyone who has the world's goods and sees a brother or sister in need and yet refuses help? Little children, let us love, not in word or speech, but in truth and action. (1 John 3:17-18) Since the pandemic began, I've found myself contemplating that beautiful call to serve. In times of crisis as now, our Lord's command to care for our brothers and sisters in need takes on even greater urgency. When the pandemic hit, I prayed our community of supporters would respond in "truth and action." And they have, more generously than we ever expected. I am deeply moved by the many who have gone beyond the call of duty this past year. They've understood that while all have been impacted by COVID-19, the hungry, the homeless, and others with no safety net have suffered most. That our community has responded with such love during this crisis - just witness the "truth and action" in these pages - is great reason for hope in the future. How proud I am to serve alongside so many who care so much!

With prayers and gratitude,



Prior Br. Richard Moore, O.H. HOSPITALLER ORDER OF ST. JOHN GOD



MIAMI BUILT; **MIAMI STRONG**

CARING FOR THE HUNGRY AND HOMELESS AMID A PUBLIC HEALTH CRISIS

Brother Mathias Barrett couldn't have known what he set into motion when he gave a Cuban exile, newly arrived in Miami, a bowl of cornflakes and milk. Like a pebble in a pond, that small gesture of human kindness, caused a ripple that became a wave of "compassion in action" - and that wave would become Camillus House. Today, more than six decades later, we still feed the hungry. Every day, even through the pandemic, nearly 600 meals are served to our grateful neighbors in need. But that's just the beginning. Today, in fact, Camillus House is the most broad-based homeless services provider in Miami-Dade County. Beyond food and housing, we help with clothing, job-training, counseling, medical assistance and many other services. All those served by our staff and volunteers are treated with the dignity that every person, regardless of their status of circumstances, deserves. As we work toward our long-term goal of ending chronic homelessness in our community, the legacy of compassion begun by Brother Mathias remains. Until the work is finished, Camillus House will continue serving with the hospitality, compassion, and love that was woven into our DNA at the start.

HOMELESSNESS IN MIAMI

Miami Dade County (Homeless Trust Data Sheltered and Unsheltered Count Jan. 2021): 3,245 homeless persons are estimated to be in Miami Dade County, a 9% decrease from 1 year ago. The unsheltered population has decreased by 13%.

EMERGENCY HOUSING SHELTERED & HOTEL/MOTEL NUMBER OF PERSONS 2021 VS. 2020

2021: 1,948

2020: 1,998

-2.5% **CHANGE**

CHANGE: -50

TRANSITIONAL HOUSING SHELTERED NUMBER OF PERSONS 2021 VS. 2020

2021: 393

2020: 515

-122% **CHANGE**

CHANGE: -122

SAFE HAVEN HOUSING NUMBER OF PERSONS 2021 VS. 2020

2021: 12

-56% **CHANGE**

2020: **27**

CHANGE: -15

UNSHELTERED NUMBER OF PERSONS 2021 VS. 2020

2021: **892**

-13% **CHANGE**

2020: **1020**

CHANGE: -128

TOTAL NUMBER OF PERSONS 2021 VS. 2020

2021: 3,245

2020: 3,560

-9% CHANGE CHANGE: -315

PROGRAM IMPACT

LAST YEAR. CAMILLUS HOUSE SERVED MORE THAN 33.400 PEOPLE IN NEED BY FEEDING THE HUNGRY, CARING FOR THE SICK, PROVIDING HOUSING FOR THE HOMELESS, AND MEETING OTHER PRESSING NEEDS OF INDIVIDUALS AND FAMILIES IN TROUBLE. IN FISCAL YEAR 2021, CAMILLUS HOUSE HELPED OUR COMMUNITY'S MOST VULNERABLE FAMILIES AND INDIVIDUALS.

HOUSING PROGRAMS



UNIQUE CLIENTS HOUSED





HOUSING **CLIENTS SERVED**



EMERGENCY HOUSING CLIENTS SERVED

908

PERMANENT HOUSING RESIDENTS

WHO SUCCESSFULLY

MAINTAINED HOUSING



PARTICIPATED IN TRANSITIONAL HOUSING PROGRAMS



HOSPITALITY PROGRAMS

UNIQUE CLIENTS SERVED IN OUR "DAY ONLY" PROGRAMS



SHOWERS PROVIDED







DISTRIBUTION SERVICES PROVIDED

HEALING PROGRAMS



OF INDIVIDUALS COMPLETED RESIDENTIAL SUBSTANCE ABUSE TREATMENT AT CAMILLUS



COMPLETED CAMILLUS' MENTAL HEALTH PROGRAM

HOMELESS PREVENTION



CALLS ANSWERED BY OUR HELPLINE SPECIALISTS TO ASSIST INDIVIDUALS AT RISK OF HOMELESSNESS DUE TO EVICTIONS

VOLUNTEERS



8,395 COMMUNITY SERVICE HOURS THAT WERE VOLUNTEERED AT CAMILLUS HOUSE

LAZARUS & PATH PROGRAM (STREET OUTREACH)



NUMBER OF SEVERELY MENTALLY ILL AND SERVICE RESISTANT HOMELESS INDIVIDUALS LIVING ON THE STREET SERVED BY OUR STREET OUTREACH PROGRAMS



OVERALL EXITED TO POSITIVE DESTINATIONS

CARE AND COURAGE THROUGH THE CRISIS

COMPASSIONATE FRIENDS LIKE YOU STOOD WITH CAMILLUS HOUSE THROUGH THE PANDEMIC. HERE ARE SOME WAYS YOU HELPED PROTECT AND LIFT MIAMI-DADE COUNTY'S POOR AND VULNERABLE IN 2021.

RITCHEN TRAINING PROGRAM SURVIVES AND THRIVES IN COVID TIMES

For all the disruption it's caused, the pandemic hasn't stopped a successful kitchen-cook training program. Initiated less than four years ago, the joint project between Camillus House and Miami-Dade College has already produced good fruit. Many who were once homeless have learned to be indispensable in the kitchen and landed jobs at places including Marlins Stadium, Marriott Biscayne Bay, Levy's Restaurants, Cheesecake Factory, Novecento, and Fiola in Coral Gables.



CAMILLUS HOUSE STUDENT RYAN WALSH, FOREGROUND, WORKS IN THE KITCHEN AT MIAMI DADE COLLEGE'S HOSPITALITY INSTITUTE. PHOTO: LILIANA MORA, MIAMI DADE COLLEGE

So when the pandemic struck, the Camillus House team was determined to preserve the program. "There's nothing that makes my day more than to see these students walking around the Camillus House campus in their uniforms with a look of pride," Camillus CEO Hilda Fernandez explained. "Working in a kitchen requires a lot of discipline, which is great for these clients."

But continuing the program amid the challenges of COVID-19 meant big changes. Lessons once taught in person now take place virtually, four days a week, with only one day of in-person training at the Miami Culinary Institute at Miami-Dade's Wolfson Campus downtown. But the result is the same: students graduate with key skills to secure jobs and make good things happen in the kitchen. "They learn to debone a chicken, make all the sauces, learn about the different cuts of beef and safe food handling," Hilda added.

Optimists often say, "if life gives you lemons, make lemonade." Such is the thinking of the leaders and staff behind the culinary training program: The difficulties of COVID-19 may be challenging, but that doesn't mean we stop pushing to provide our homeless clients with good opportunities to secure a better future.

A LIFELINE FOR THOSE MOST AT RISK

When the Coronavirus hit, officials urged the public to stay home as much as possible and to be extra vigilant about personal hygiene. Reasonable requests for most folks. But what about the over 3,200 individuals who comprise Miami-Dade's homeless population? That was the challenge for homeless advocates like Clarrissa Hazel, supervisor of the Camillus House Lazarus Project. "We wanted to make sure that even if they have severe mental health concerns they are being educated and getting the protection they need," Clarrissa explained. The Lazarus Project teams shifted their focus to include not only engaging and medicating the severely mentally ill chronic homeless they serve on the street, but convincing them to get tested, testing them and - whenever possible - placing them in one of the designated Quarantine and Isolation hotels to keep them safe. Throughout the pandemic, Clarrissa and her colleagues have worked diligently to ensure that the street homeless men and women with severe mental disorders they work with continue to receive their important medications and are properly looked after. Their outreach efforts went from providing meds, snack bags, and clothing, to offering masks, sanitizers and more.

"WE WANT TO MAKE SURE THIS HIGHLY VULNERABLE SUB-POPULATION OF STREET HOMELESS ARE BEING EDUCATED AND GETTING THE PROPER PROTECTION THEY NEED."

- Clarrissa Hazel



CAMILLUS HOUSE LAZARUS PROJECT MANAGER CLARRISSA HAZEL BRINGS MEDICINES TO A GROUP OF HOMELESS PEOPLE LIVING ON THE STREETS OF DOWNTOWN MIAMI. PHOTO: PEDRO PORTAL PPORTAL@HERALD.COM



BROTHER RICHARD MOORE WORKS WITH OUTREACH TEAMS TESTING ON-STREET HOMELESS.

SHELTERING THE LEAST OF OUR SISTERS & BROTHERS

Just as the pandemic took hold in May 2020, the Miami-Dade County Homeless Trust turned to Camillus House to help operate COVID Quarantine and Isolation shelters for the homeless. Shelter sites were set up at hotels in answer to the upsurge of COVID-19 cases in the community, especially among the homeless population. The shelter sites provided a safe and compassionate setting for quarantining, accommodating those who had tested positive and those who had been exposed to the virus and needed to be isolated for observation. In total, Camillus House cared for more than 4,500 men, women and children who needed a safe place to stay.



VERDE GARDENS: A PLACE FOR FAMILIES, WHERE HOPE AND LOVE TAKE ROOT AND **GROW STRONG**

Last year, Camillus House added another piece to a long history of protecting and strengthening struggling families. We took over the operation of Verde Gardens, bringing the number of family members now residing under a Camillus House roof to more

The Verde Gardens community features 145 LEED certified townhouses providing permanent housing to 600 persons including Naylin Sanchez who is raising a daughter by herself (see related story). The development, built in 2010 on former Homestead Air Base land, is owned by Miami-Dade County, through its Homeless Trust. With a range of supportive services that integrate innovative farming techniques with much-needed job and life skills, Verde Gardens gives residents the opportunity to earn a living working at the community's farm and at the Homestead Harvest Market – which is open to the public every Friday and Saturday.

To a mother like Naylin, a safe home at Verde Gardens and the accompanying support provided by Camillus House, are game changers that provide enormous hope for the future. They also fill Naylin with the energy and focus to take advantage of this new chance at life she's been granted. Naylin and other residents are incredibly grateful to Camillus - and to its caring supporters for this lifeline. She believes it will make all the difference for her daughter and her.

A GRATEFUL MOTHER GIVES THANKS FOR AN UNEXPECTED BLESSING

Naylin Sanchez is raising 12-year-old Adrienne on her own. Naylin, 45, was homeless for two years due to severe financial hardship that left her unable even to pay rent. But thanks to Camillus House, mother and her daughter received keys to a Verde Gardens townhouse – and a new chance at life – March 4, 2021. She's since been a regular participant with Adrienne in community activities including a monthly cooking class hosted by Stacie Archer.

Without the worry of wondering where the family will live, Naylin hopes to continue meeting her goals of finding a good job, saving, and eventually purchasing a small home. Naylin acknowledges that her biggest motivation in life is trying to be the best mother and role model she can for Adrienne. She is grateful beyond words for the blessing of being able to raise her daughter in a safe, comfortable, and cozy space in Verde Gardens.

Naylin also gives thanks for her case manager and the child's clinician who are helping mother and daughter on their journey toward a better life. Such transformations are possible because of the many who believe in and support our mission.



PHOTO L-R: ADRIENNE. VOLUNTEER STACIE. AND NAYLIN

PREVENTING & ENDING HOMELESSNESS, NO MATTER WHAT THE CAUSE

CARES ACT FUNDING BUOYS PANDEMIC-RELATED HOMELESS

Most any experienced advocate for the homeless understands homeless prevention helpline staff to ensure it was prepared it's better to help a family before they fall into homelessness. If it's possible to pay back rent or catch them up on mortgage payments and prevent an eviction, a family is spared great suffering and can more easily recover. With so many in our community becoming homeless or at-risk for homelessness during the pandemic, both Miami-Dade County and the City of Miami needed a knowledgeable and trusted partner to disburse federal CARES Act funding to those most in need. Both selected Camillus House for the job. Camillus rolled out a new web site www.stopevictionnow.org and expanded its

to address increased needs in our community. All told, under Camillus' compassionate administration, more than 500 individuals and families will be spared the heavy burden of

While the CARES Act funding focuses on our neighbors struggling with homelessness related to the pandemic, the funding awarded to Camillus House also helps other homeless individuals and families to be quickly re-housed and stabilized - people like Errick Sanders (see below).

"NEVER LOSE SIGHT OF LIGHT AT END OF TUNNEL": ERRICK'S STORY

Born into a broken family of ten siblings, Errick Sanders spent his childhood going in and out of foster homes due to abuse and neglect. Despite a chaotic upbringing, Errick dreamed of a better life – and he was willing to work hard for it.

He washed cars. He moved lawns. Thanks to a strong work ethic, Errick earned his way to a good job taking care of airplane exhaust systems. But after coming so far, the future he'd been building suddenly came crashing down after he suffered a severe hip injury. Errick lost his job, and without a steady income he could no longer pay rent. Before long, he found himself living hand to mouth, sleeping in his car or on the streets.



But Errick didn't give up. He knew he had to work his way through some bad days to earn the best days. That's when a friend pointed him to Camillus House. "Find them and you'll find a new way," his friend told him. That friend couldn't have been more right, Errick says.

In time, Errick's counselor guided him into Camillus House's Rapid Rehousing program, and today he's enjoying his "best days," in his own apartment and getting his life back on track. Errick's living the Rapid Rehousing program's premise that by connecting people with a home and supportive services, they can prevail over the challenges that may have led to their homelessness.

"I'm blessed. God looked out for me when I was placed at Camillus House," Errick said. "The staff comes to work not because it is a job, but because they really care about people."

As he settles into his new apartment, Errick plans on fixing up his car and getting back to work, maybe electronics repair like fixing cell phones. Handsomely dressed and well-spoken, Errick seems poised for success. His best advice? "Always be helpful to others. And never lose sight of the light at the end of the tunnel."

PARTNERS FOR GOOD

WHEN OUR NEIGHBORS CALLED FOR HELP, THESE CARING FRIENDS ALLOWED US TO ANSWER

Through this most difficult year of the pandemic, Camillus House is grateful for gifts and grants provided by the individuals, organizations and government agencies listed below. Many responded with extraordinary generosity to the unexpected needs related to COVID-19 and we are thankful for that blessing. Without the support of the many listed here, and others not named, our ministry to the poor, the vulnerable, the abandoned, and the forgotten, would simply not be possible.

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Nattacha Financial Services

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Northern Trust Charitable Giving Program

Norwegian Cruise Line

Nutter McClennen & Fish, LLC

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Park West Gallery

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St. Augustine Church

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Starboard Holdings Ltd.

Stearns Weaver Miller Weissler Alhadeff

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TDD Entertainment Group, LLC

The Boston Consulting Group

The Easton Group

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The Miami Heat

Thermal Concepts, Inc.

Tito's Vodka (5th Generation, Inc.)

Trail Auto Tag Agency

TriTech Pest Control, Inc.

V & M, Inc.

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11th Judicial Circuit, Veterans Treatment Court

City of Coral Gables Police

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Community Development

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City of South Miami Police

FEMA Emergency Food & Shelter

Program Florida

Department of Children and Families

Florida

Department of Health

Florida Department of Transportation

Miami-Dade County, Community Based

Organizations/OMB

Miami-Dade County Homeless Trust

Miami-Dade County, Public Housing and Community Development (PHCD)

Office of the Florida Attorney General,

Division of Victim Services and Criminal Justice Programs VOCA

South Florida Behavioral Health Network

U.S. Department of Housing and Urban

Development (HUD) / Continuum of Care

U.S. HUD Emergency Solutions Grant, Miami-Dade County

U.S. Department of Justice, Office of Victims

of Crime

U.S. Department of Veteran's Affairs,

Grant Per Diem

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The Miami Foundation: The State Attorney's Fund for a Safer and Healthier Community at The Miami

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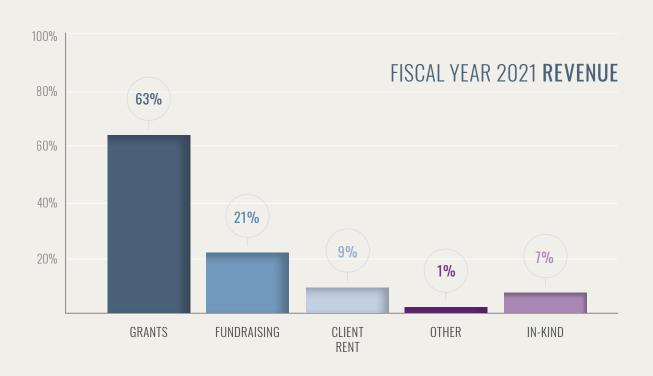
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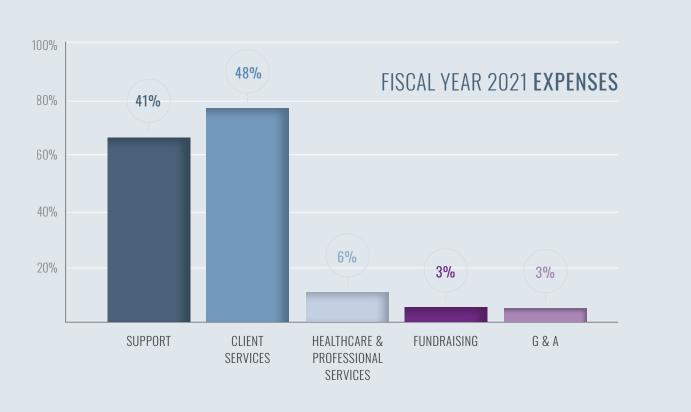
FINANCIAL SUMMARY





CAMILLUS HOUSE'S SOUND FISCAL MANAGEMENT PRACTICES AND COMMITMENT TO ACCOUNTABILITY AND TRANSPARENCY HAVE EARNED GOLD STAR RATING FROM GUIDESTAR AND THE HIGHEST 4-STAR RATING FROM CHARITY NAVIGATOR. AMERICA'S LARGEST INDEPENDENT CHARITY EVALUATOR.







YOU MAKE A DIFFERENCE, AND WHAT A DIFFERENCE IT IS.



Camillus House's logo is an open hand that curves around like a hug and forms a heart. It symbolizes our commitment to embracing and caring for our community's most vulnerable. In 2021, many local families continue to suffer through the pandemic. Some are at risk for eviction; some are already homeless. But there is also hope. Some families we serve are finding their way forward, like those in our newest permanent housing program at Verde Gardens. Friends like YOU provide the many families we serve with urgently needed help: food, clothes, safe shelter, treatment, medical care, and more. Your generosity also provides them with counseling, job training, and other services that lead to life-changing transformation. Thank you for the difference you've made already, and please keep helping. Our work begins with – and depends always – on YOU!

